



MMGA Home Gardening Webinar Series – Fall Frequently Asked Questions

Don't see the answer you need? Email us at HomeGardenWebinar@MassMasterGardeners.org.

Q: I received an email confirming my registration for the Webinar Series. What happens next?

A: Thanks for signing up! Prior to each class, watch for two reminder emails from HomeGardenWebinar@MassMasterGardeners.org: One will be 3 days prior to each class; the other, the day before the class. These emails will contain everything you need to know to join the Zoom presentation, and we will also be attaching a PDF of the speaker's handout, which you can open, download and read at your convenience.

Q: Remind me again, what are the dates of the four classes?

A: Classes are scheduled for Tuesdays, October 6, 13, 20 and 27, 6:30-8:00 PM. Participants are asked to log into Zoom 5 minutes early (6:25 PM).

- Tuesday, October 6: "Planting Spring-Blooming Bulbs"
- Tuesday, October 13 : "Gardening Ergonomics"
- Tuesday, October 20: "Pruning Basics"
- Tuesday, October 27: "Preparing Your Home Garden for Winter"

Q: Oops! I may have a problem with one of these dates. Can I get a refund for any classes I miss?

A: Sorry, but no. Our system is not set up to permit refunds for individual classes. If you need to drop out of the entire series, contact us at HomeGardenWebinar@MassMasterGardeners.org no later than Monday, October 5, and we will process a refund.

Q: Will classes be recorded so I can refer back to them later?

A: The content of the lectures is the intellectual property of the speakers, so recording is not permitted. Sorry.

Q: I'd like to invite my friend to attend the series with me. How do I do that?

A: Learning is always more fun when we do it together. Have your friend go to our web page, <http://massmastergardeners.org/home-gardening-webinar-series/>, and click on the green REGISTER button. The last day to register is Monday, October 5.

Q: I expect to have questions on several class topics. Will there be time for Q&A?

A: There is a tool in Zoom called "Chat" that enables you to text a question at any time during the class. We will be taking several short breaks during which the speaker will answer questions. Anything we are not able to answer during the breaks will be compiled, and answers will be emailed to all participants within a few days following the lecture.

Q: Is there anything I need to do before the first class on October 6?

A: Great question. Please take a few minutes to download the free Zoom app at <https://zoom.us/>. Click on the orange SIGN UP button. This will enable you to click on the link in our reminder emails and join the class as a participant



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Q: I plan to attend classes using my smartphone. Will that work?

A: Yes! For Android, go to the Google Play Store to download the Zoom app; for iPhone, go to the Apple Store.

Q: If the MMGA offers future webinar series, how can I learn about them?

A: As an added benefit of signing up for our Fall Webinar Series, your email address has been added to our mailing list to receive the MMGA's monthly newsletter, *The Dirt*. Future online programs will be announced in this newsletter.

We look forward to seeing you in class on Tuesday, October 6, 6:30 PM.
Questions? Email us at HomeGardenWebinar@MassMasterGardeners.org