



MMGA Home Gardening Webinar Series – Spring 2021 Frequently Asked Questions

Don't see the answer you need? Email us at HomeGardenWebinar@MassMasterGardeners.org.

Q: I received an email confirming my registration for the Webinar Series. What happens next?

A: Thanks for signing up! Prior to each class, watch for two reminder emails from HomeGardenWebinar@MassMasterGardeners.org. One will be on Sunday (three days before the class) and the other on Wednesday (the day of the class). These reminder emails will contain everything you need to know to join the Zoom presentation.

Q: Remind me again, what are the dates of the four classes?

A: Classes are scheduled for Wednesdays, May 5, 12, 19 and 26, 6:30-8:00 PM. Participants are asked to log into Zoom 10 minutes before the start of class. The Zoom host will allow everyone into the session shortly before presentations begin.

- Wednesday, May 5: Vegetable Gardening
- Wednesday, May 12: Perennial Gardening
- Wednesday, May 19: Landscaping Basics
- Wednesday, May 26: Container Gardening

Q: Oops! I may have a problem with one of these dates. Can I get a refund for any classes I miss?

A: Sorry, but no. Our system is not set up to permit refunds for individual classes. If you need to drop out of the entire series, contact us at HomeGardenWebinar@MassMasterGardeners.org no later than Tuesday, April 30, and we will process a refund.

Q: Will classes be recorded so I can refer back to them later?

A: The content of the lectures is the intellectual property of the speakers, so recording is not permitted. Sorry.

Q: I'd like to invite my friend to attend the series with me. How do I do that?

A: Learning is always more fun when we do it together. Have your friend go to our web page, <http://massmastergardeners.org/home-gardening-webinar-series/>, and click on the green REGISTER button. The last day to register is Tuesday, April 30.

Q: I expect to have questions on several class topics. Will there be time for Q&A?

A: There is a tool in Zoom called "Chat" that enables you to text a question at any time during the class. We will be taking several short breaks during which the speaker will answer questions. We will try to get all of your questions answered during the session. If you have follow-up questions, feel free to contact us at HomeGardenWebinar@MassMasterGardeners.org



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Q: Is there anything I need to do before the first class on May 5?

A: Great question. Please take a few minutes to download the free Zoom app at <https://zoom.us/>. Click on the orange SIGN UP button. This will enable you to click on the link in our reminder emails and join the class as a participant.

Q: I plan to attend classes using my smartphone. Will that work?

A: Yes! For Android, go to the Google Play Store to download the Zoom app; for iPhone, go to the Apple Store.

Q: If the MMGA offers future webinar series, how can I learn about them?

A: As an added benefit of signing up for our Webinar Series, your email address has been added to our mailing list to receive the MMGA's monthly newsletter, *The Dirt*. Future online programs will be announced in this newsletter.

We look forward to seeing you in class on Wednesday, May 5, 6:30 PM.
Questions? Email us at HomeGardenWebinar@MassMasterGardeners.org.